



COVID-19 INCIDENT MANAGEMENT TEAM ESSENTIAL SERVICES BRANCH

PUBLIC INFORMATION TALKING POINTS DECEMBER 2020

CONTACT POINT FOR FAMILY & INDIVIDUAL ESSENTIAL NEEDS

Residents of the 97116 (Forest Grove), 97113 (Cornelius), and 97119 (Gaston) area may call 2-1-1 for individual and family assistance.

When they call, they select their language preference and enter their zip code, and then may let the operator know what essential service needs they have. They will be contacted within 24 hours with follow up or referrals, including possible home delivery of essential needs for those who are mobility-limited.

THIS IS NOT MEANT TO REPLACE 9-1-1 OR NON-EMERGENCY NUMBERS FOR FIRE, POLICE, OR MEDICAL. THIS IS FOR ESSENTIAL NEEDS FOR FAMILIES AND INDIVIDUALS.

WEBSITE ACCESSIBILITY

- www.preventprotectserve.com has been set up for information referral
- Email access via help@preventprotectserve.com
- Linked to nine Facebook sites and three City-maintained websites

WHAT ARE ESSENTIAL NEEDS?

- Food needs
- Medications
- Shelter
- Supplies such as clothing, diapers, etc.

Donations

- Anyone interested in providing donations may call 2-1-1. Their information will be taken for follow-up.

FOOD ASSISTANCE COORDINATION FROM ESSENTIAL SERVICES BRANCH

Coordinating with six local food distribution programs, providing:

- Coordinated cold storage for food at JLieb, including daily tracking and distribution.
- Providing a refrigerated truck and drivers; truck includes two 10x20 pop up tents, tables, racks, hand sanitizer, directional signs, PPE for volunteers, and daily cold food transfers from centralized cold storage space.
- Coordinate public information/advertising and logistics for food distribution centers.

Supporting food distribution centers in western Washington County. (Locations/times may be updated. See www.preventprotectserve.com for the latest information.)

FOOD DISTRIBUTION SCHEDULE

Monday: Forest Grove High School, 2:00-4:00 PM, 1401 Nichols Lane, Forest Grove

Wednesday, Friday, Saturday: St. Anthony's Church, 1660 Elm St, Forest Grove. *Patrons must call between 9-12 to make an appointment for same day pick up.*

1st Wednesday: Cornelius United Methodist Church, 1:00-3:00 PM, 1095 S. Beech Street, Cornelius

4th Wednesday: Centro Cultural, 1:30-3:30 PM, 1095 S. Beech St., Cornelius

Thursday: Solid Life Food Bank, 10:45-12:45 PM, 1719 Cedar Street, Forest Grove

Thursday: Wapato Valley Church, 5:00-7:00 PM, 212 Front St., Gaston

Friday: Neil Armstrong Middle School, 3:00-5:45 PM, 1777 Mountain View Lane, Forest Grove

Every Other Week Drive-Thru Market: Virginia Garcia, 2:30-4:30 PM, 170 N. 10th Ave., Cornelius:
November 10 & 17, December 1 & 15, January 5 & 19,
February 2 & 16, March 2 & 16